

Briefing Note

Bath & North East Somerset Energy at Home

Energy at Home Partnership

A Partnership including B&NES Council, Curo, Bath & West Community Energy that aims to promote energy efficiency, better heating, insulation and renewable energy across Bath and North East Somerset.

Strategic aims

- reduce fuel poverty
- cut health costs
- cut carbon emissions
- strengthening the local economy

Benefits for residents:

- warmer homes
- homes that promote health & wellbeing
- lower energy bills
- improved property values

Energy at Home Scheme

The Energy at Home Partnership has been developing the Scheme over the last two years. B&NES Council manages and supports the Energy at Home Scheme. This includes an **Advice Service** who give free, impartial home energy advice and support the customer through their journey, and a **Retrofit Delivery Provider** who will project manage the installation of the energy saving home improvements.

Energy at Home Advice Service

The Centre for Sustainable Energy have been appointed to run the Energy at Home Advice Service. Any resident can get free, impartial home energy advice on a range of issues including:

- How to use less energy / getting a better deal on energy bills / Get out of fuel debt
- Which energy saving home improvements may be appropriate for their home e.g. boiler upgrade, insulation, solar panels etc.
- Which grants, finance offers or extra support might be available

If appropriate a resident can also be:

- booked in for a home energy assessment (Free if in receipt of qualifying benefit / £150)
- helped to find local, certified installers
- referred on to other services

Freephone: 0800 038 5680

or 0117 934 1960 (cheaper from a landline)

Phone lines open: Monday-Friday 9am-6pm or Saturday 9am-12pm

www.energyathome.org.uk

advice@energyathome.org.uk

This service replaces the old home energy advice line for B&NES residents.



Retrofit Delivery Provider

This element of the Scheme is currently being procured and should be in place by early spring 2015. The Retrofit Provider will:

- Arrange the finance and any grant allocation for the customer
- Arrange for the installation of the measures

There are interim arrangements in place until the Retrofit Provider is in place.

Energy at Home Trade Support

Enabling local building trade professionals to take advantage of the increase in demand for energy saving home improvement work is a vital element of the scheme. Energy at Home Trade Support offers highly discounted access to training, certifications, and memberships to local businesses.

Freephone 0800 038 5688 / tradesupport@energyathome.org.uk

www.energyathome.org.uk/trade-support

B&NES Council's Green Deal Top Up Grant

B&NES Council was awarded £ 700,000 from the Department of Energy and Climate Change Green Deal for Communities Fund to help residents make their homes more energy efficient.

Residents can apply for funding of up to £7,000 for solid wall insulation or up to £3,000 for other measures. These can be combined up to a maximum of £7,000 per property. The offer is open to home owners, private tenants and private landlords and to be used in combination with Green Deal finance or the equivalent amount can be self-financed. Contact the Advice Service for more information and to receive an application pack.

Bath Green Homes

Energy at Home had a soft launch through Bath Green Homes; a community project jointly organised by Transition Bath, Bath Preservation Trust & B&NES Council. Bath Green Homes consisted of an extensive programme of community events throughout the autumn to inform and inspire residents about home energy efficiency. It included the first Bath Home Improvement Fair, an Open Homes Weekend, and a variety of other talks and workshops.

www.bathgreenhomes.co.uk

Progress to date

- 495 calls to the Advice Service
- 231 unique callers
- 172 requests for Top Up Grant application packs
- 113 home energy assessments carried out
- 350 people attended the Home Improvement Fair
- 400 people attended the Bath Green Homes Open Homes Weekend
- 40 people attended the Bath Green Homes talk on solid wall insulation

